

UPDATED VISITOR POLICY

FOR ALL VISITORS:

- For most areas, visitors must enter through the hallway door adjacent to the Emergency Department. Same day surgery visitors will enter through the main entrance.
- All visitors must be 12 or older, be free of symptoms of respiratory illness, and must wear a mask covering mouth and nose at all times.
- Special circumstances may arise for consideration of additional family. Consult with the nurse.

FOR THE EMERGENCY DEPARTMENT (ED):

- Most Emergency Department patients may have TWO visitors at any given time.

FOR INPATIENTS:

- Designated support person named by patient is allowed at all times and is not considered a visitor. Additional support of visitors is welcomed between the hours of 7:00 am – 8:00 pm.

FOR ICU:

- ICU visitation is from 9:00 am – 2:00 pm OR from 4:00 pm – 8:00 pm.
- ICU patients may have TWO visitors. ICU may need to restrict visitation to only one support person at bedside in order to promote healing and allow patient and other patients time to rest.

FOR THE BIRTH CENTER (OB):

- Birth Center patients and their support person may enter through the main entrance from 6:00 a.m. - 8:00 p.m. They should use the ED entrance at other times.
- Two visitors are allowed in addition to the support person.

FOR SAME-DAY SURGERY:

- TWO visitors may wait in the outpatient surgery department waiting area during the patient's procedure.

ALL OTHER AREAS:

- Radiation Oncology patients will be allowed TWO visitors per visit.
- Lab and imaging patients may have one support person as long as person is symptom free and remains masked during visit.

If you feel your visitation rights have been violated, please contact the Director of Quality at 336-527-7205 or the Department of Health and Human Services at 1-800-624-3004, or the CMS Region 4 office at ROATLORA@cms.hhs.gov.

To ensure a safe environment and to protect our patients and health care workers, we will continue to adjust our visitor policy as the external environment changes.

