

UPDATED VISITOR GUIDANCE

CARE PARTNERS:

- We welcome a patient-designated Care Partner to actively participate and join the care team, partnering in care of their hospitalized loved one 24 hours per day (for purpose of learning care needs while in the hospital and following discharge).
- The patient-designated Care Partner must be free of symptoms of illness and wear a mask while in the building.
- The patient-designated Care Partner will be given a blue band on the unit to identify as part of the care team.

VISITORS:

- We welcome visitors from 7am until 8pm.
- Visitors must be greater than 12 years of age (due to high community respiratory viral incidence) and free of symptoms of illness.
- All visitors must wear a mask while in the building.
- Visitors may be restricted during quiet times in ICU to allow for uninterrupted periods of rest (Care Partner may stay if necessary and will promote rest of the patient).

If you feel your visitation rights have been violated, please contact the Director of Quality at 336-527-7205 or the Department of Health and Human Services at 1-800-624-3004, or the CMS Region 4 office at ROATLORA@cms.hhs.gov.

To ensure a safe environment and to protect our patients and health care workers, we will continue to adjust our visitor policy as the external environment changes.

